



SKYTEAM®

**SKY
PRIORITY™**

SKYPRIORITY

THE RED CARPET TREATMENT FOR OUR TOP CUSTOMERS

SkyTeam proudly introduced SkyPriority - the alliance-wide, red carpet treatment for our top customers - in 2012. This exclusive range of services, which includes priority check-in areas, baggage drop off and boarding (among others), is offered to Elite Plus, First and Business Class customers. SkyPriority has been developed to ensure a common and consistent quality standard for priority airport services across the alliance.

Regardless of the airline or frequent flyer program, SkyPriority has been designed to speed and guide customers through their journey with ease.



SERVICES

- Priority check-in areas
- Priority baggage drop off
- Priority service at ticket/transfer desks
- Accelerated security and passport clearance*
- Priority boarding
- Priority baggage handling

*Service not available at all airports

Services that make the difference

A SkyPriority indicator on boarding passes and SkyPriority signs throughout the airport help customers find their way effortlessly. As SkyPriority is rolled-out at all SkyTeam airports worldwide, the following services will be offered to eligible customers:

Good news travels fast

SkyTeam's SkyPriority program started on March 1st 2012 when it was introduced for the first time at Taipei Taoyuan International Airport. This was followed shortly by most major SkyTeam hubs around the globe such as Amsterdam, Atlanta, Beijing, Guangzhou, Nairobi, Paris, Rome and Seoul. By the end of 2013, SkyPriority had been implemented at more than 800 airports around the globe. It will reach over 1,000 airports during 2014.



SKYPRIORITY BENEFITS UP CLOSE AND PERSONAL



- **Priority check-in**

A dedicated counter with fast check-in and courteous service.



- **Priority baggage drop-off**

Quickly check baggage at special drop-off locations quickly.



- **Priority service at ticket offices & transfer desks**

Access priority lanes at ticket offices and transfer desks.



- **Accelerated security and passport control***

Where available, access dedicated lines to help clear immigration and security faster

*Service not available at all airports.



- **Priority boarding**

Board the aircraft first or at leisure through the priority boarding lane.



- **Priority baggage handling**

Bags first on the baggage belt with priority delivery from the aircraft.